



Complaints Procedure

St. Patrick's Festival is committed to ensuring that all our communications and dealings with the general public, stakeholders and our supporters are of the highest possible standard. We listen and respond to the views of everyone so that we can continue to improve.

St. Patrick's Festival welcomes all feedback.

If you wish to give us feedback or make a complaint, you can contact us in writing.

Please give us as much information as possible, providing your relevant contact details.

Write to:

St. Patrick's Festival

Unit 1

Blackhall Green

Blackhall Place

Dublin 7

D07 NY07

Email:

E: info@stpatricksfestival.ie

What happens next? Once we receive your complaint in writing we will acknowledge your complaint within 7 days and do everything we can to resolve it in 21 days. If this is not possible, we will contact you with an explanation.