

St. Patrick's Festival Donor's Charter

St. Patrick's Festival is committed to adhering to all principles and guidelines set out in the Charities Regulator's 'Guidelines for Charitable Organisations on Fundraising from the Public'. St. Patrick's Festival has devised a summary of our commitment in the form of our donor charter:

- To treat all our donors with respect, honesty and openness.
- To be accountable and transparent so that donors and prospective donors can have full confidence in St. Patrick's Festival.
- To effectively apply your gifts to us for their intended purposes.
- To inform you of our mission, and of the way the way we intend to use donated resources.
- To inform you of the identity of those serving on the Board of Directors and that the Board will exercise prudent judgement in its stewardship responsibilities
- To give you access to the organisation's most recent financial statements.
- To give you appropriate acknowledgement and recognition.
- To assure you that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- To ensure that all relationships with individuals representing the charity will be dealt with professionally.
- To inform you whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- To provide you with easy access to the agreed procedures for making and responding to complaints.
- To give you the opportunity for your name to be deleted from mailing lists and to be informed if the organisation intends to share its mailing lists with third parties.
- To give you prompt, truthful and forthright answers to any questions you might have of the organisation.

If you do have a comment about any aspect of our work, you can contact St. Patrick's Festival in writing, by email or by telephone with the details on our contact page. Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.